

DAFTAR PUSTAKA

Buku – Buku :

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- Hasibuan, H.Malayu S.P. 2006. *Manajemen Dasar, Pengertian dan Masalah*. Edisi Revisi. Jakarta : Bumi Aksara.
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- Rakhmat, Jalaluddin. 2004. *Metode Penelitian Komunikasi : Dilengkapi Dengan Contoh Analisis Statistik*. Bandung : PT. Remaja Rosda Karya.
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Dokumen – dokumen dan Sumber lain :

- Laporan Tahunan Dinas Perhubungan Kota Bandung Tahun 2019.
- Republik, Indonesia, 2014. Undang-Undang Nomor 32 Tahun 2009 tentang *Lalu Lintas dan Angkutan Jalan*.

Republik Indonesia, 2014. Undang-Undang Nomor 23 Tahun 2014 tentang
Pemerintahan Daerah

Peraturan Daerah Kota Bandung Nomor 16 Tahun 2012 tentang *Penyelenggaraan
Perhubungan dan Retribusi di Bidang Perhubungan*

Peraturan Pemerintah Republik Indonesia Nomor 37 Tahun 2017 tentang
*Keselamatan Lalu Lintas Dan Angkutan Jalan Lalu Lintas dan Angkutan
Jalan*

Peraturan Menteri Perhubungan Republik Indonesia Nomor PM 15 Tahun 2019
tentang *Penyelenggaraan Angkutan Orang Dengan Kendaraan Bermotor
Umum Dalam Trayek*

Peraturan Daerah Kota Bandung Nomor 16 Tahun 2012 tentang *Penyelenggaraan
Perhubungan Dan Retribusi Di Bidang Perhubungan*

B. IDENTITAS RESPONDEN

Jenis Kelamin :

Umur :

Pendidikan :

No	Pernyataan	SS	S	R	TS	STS
1	Aparatur Dinas perhubungan selalu mengecek ulang kelengkapan dokumen yang akan diajukan					
2	Adanya sosialisasi mengenai tahapan pelaksanaan Online Single Submission (SOS) yang dilakukan oleh aparatur Dishub kepada pengguna atau pemilik angkutan umu					
3	Adanya pembuatan laporan yang dibuat petugas secara periodic					
4	Realisasi penertiban perpanjangan izin trayek selalu mencapai target setiap tahunnya.					
5	Tidak ada lagi kekurangan dokumen yang dibutuhkan pada saat pengajuan izin trayek karena petugas mengecek dokumen sangat teliti					
6	Adanya rapat koordinasi yang dilakukan oleh aparatur dan selalu diagendakan secara rutin					
7	Aparat Dinas Perhubungan akan memberikan sanksi berupa penahanan kendaraan apabila ada kendaraan yang sudah habis masa izin					

	trayeknya					
8	Dishub memberi fasilitas perbaikan kendaraan yang tidak lulus izin kartu pengawasan di mitra bengkel yang dimiliki oleh dishub.					
9	Agar menjamin keselamatan dan keamanan penumpang angkutan maka dishub memberlakukan Uji Kir yang lebih ketat agar kendaraan menjadi lebih nyaman untuk penumpang					
10	Dishub Kota Bandung selalu mencapai target realisasi penerimaan perpanjangan trayek sebelum satu tahun penuh					
11	Dinas Perhubungan telah menarik semua angkutan kota yang sudah tidak layak jalan dan tidak memberikan lagi izin trayek untuk beroperasi kecuali pemilik angkutan bersedia angkutan nya mau diremajakan					
12	Dinas perhubungan memiliki banyak mitra untuk perbaikan kendaraan yang tidak lolos izin kartu pengawasan					
13	Aparatur Dinas Perhubungan selalu disiplin dan tepat waktu dalam memberikan pelayanan untuk meningkatkan konsistensi terhadap tugasnya tanpa pandang bulu					
14	Petugas yang kedapatan meloloskan angkutan dengan kondisi tidak layak jalan maka hari itu juga dipecat dan dibebaskan tugasnya.					

Frequencies

Notes

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	Cases Used	Statistics are based on all cases with valid data.
Syntax	<pre> FREQUENCIES VARIABLES=UMUR KELAMIN PENDIDIKAN /STATISTICS=MEAN MEDIAN SUM /PIECHART FREQ /ORDER=ANALYSIS. </pre>	
Resources	Processor Time	00:00:00,66
	Elapsed Time	00:00:00,65

[DataSet1]

Statistics

		UMUR	KELAMIN	PENDIDIKAN
N	Valid	68	71	71
	Missing	3	0	0
Mean		40.35		
Median		41.00		
Sum		2744		

Frequency Table

UMUR

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	28	5	7.0	7.4	7.4
	29	3	4.2	4.4	11.8
	32	2	2.8	2.9	14.7
	34	11	15.5	16.2	30.9
	35	2	2.8	2.9	33.8
	37	3	4.2	4.4	38.2
	38	3	4.2	4.4	42.6
	39	2	2.8	2.9	45.6
	40	3	4.2	4.4	50.0
	42	3	4.2	4.4	54.4
	43	7	9.9	10.3	64.7
	44	2	2.8	2.9	67.6
	45	8	11.3	11.8	79.4
	46	1	1.4	1.5	80.9
	48	3	4.2	4.4	85.3
	49	1	1.4	1.5	86.8
	50	2	2.8	2.9	89.7
52	3	4.2	4.4	94.1	

	54	4	5.6	5.9	100.0
	Total	68	95.8	100.0	
Missing	System	3	4.2		
Total		71	100.0		

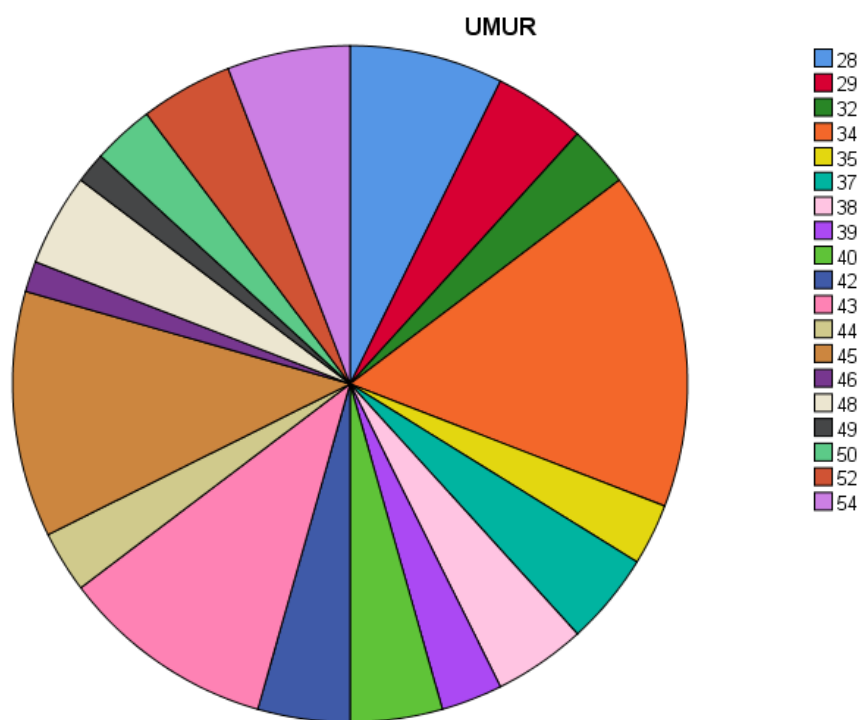
KELAMIN

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		3	4.2	4.2	4.2
	L	59	83.1	83.1	87.3
	P	9	12.7	12.7	100.0
	Total	71	100.0	100.0	

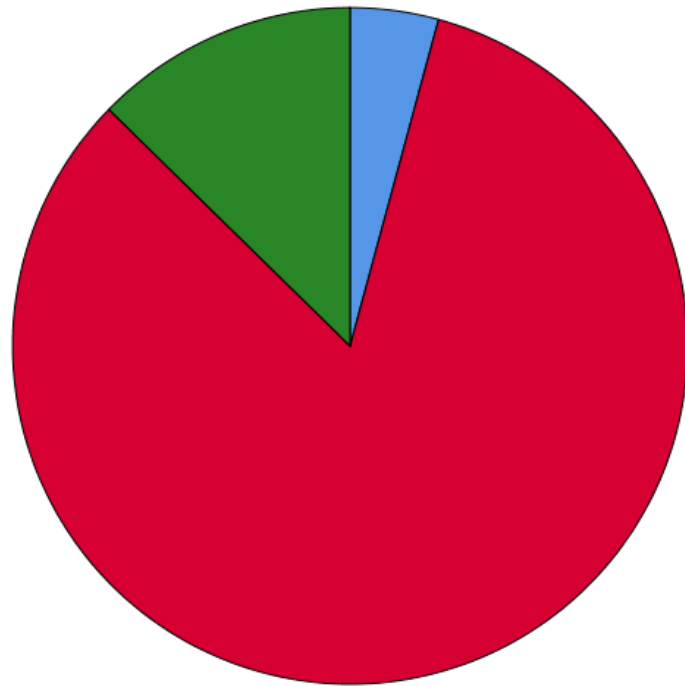
PENDIDIKAN

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		3	4.2	4.2	4.2
	SD	16	22.5	22.5	26.8
	SMA	32	45.1	45.1	71.8
	SMK	8	11.3	11.3	83.1
	SMP	12	16.9	16.9	100.0
	Total	71	100.0	100.0	

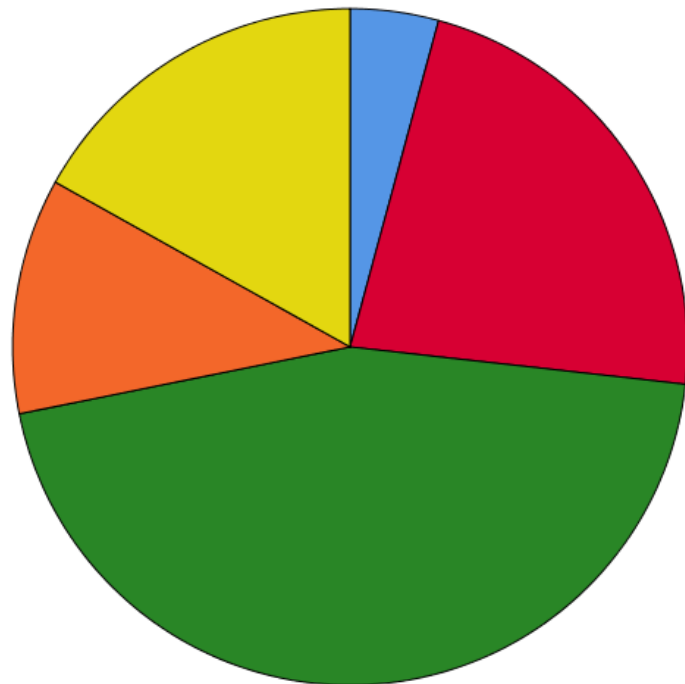
Pie Chart



KELAMIN



PENDIDIKAN



CORRELATIONS

/VARIABLES=P1 P2 P3 P4 P5 P6 P7 P8 PENGENDALIAN

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

Correlations

Notes

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	N of Rows in Working Data File	71
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.

Cases Used		Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=P1 P2 P3 P4 P5 P6 P7 P8 PENGENDALIAN /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,05
	Elapsed Time	00:00:00,03

Correlations

		P1	P2	P3	P4	P5				
P1	Pearson Correlation	1	.252 [*]	.312 ^{**}	-.052	.213				
	Sig. (2-tailed)		.038	.010	.673	.081				
	N	68	68	68	68	68				
P2	Pearson Correlation	.252 [*]	1	-.056	-.078	.595 ^{**}				
	Sig. (2-tailed)	.038		.650	.528	.000				
	N	68	68	68	68	68				
P3	Pearson Correlation	.312 ^{**}	-.056	1	.139	.098				

	Sig. (2-tailed)	.010	.650		.257	.429				
	N	68	68	68	68	68				
P4	Pearson Correlation	-.052	-.078	.139	1	-.052				
	Sig. (2-tailed)	.673	.528	.257		.676				
	N	68	68	68	68	68				
P5	Pearson Correlation	.213	.595**	.098	-.052	1				
	Sig. (2-tailed)	.081	.000	.429	.676					
	N	68	68	68	68	68				
P6	Pearson Correlation	-.251*	.125	-.090	.760**	.054				
	Sig. (2-tailed)	.039	.310	.465	.000	.663				
	N	68	68	68	68	68				
P7	Pearson Correlation	-.228	-.171	.265*	.636**	-.075				
	Sig. (2-tailed)	.062	.162	.029	.000	.541				
	N	68	68	68	68	68				
P8	Pearson Correlation	.304*	.409**	.150	-.003	.526**				
	Sig. (2-tailed)	.012	.001	.222	.978	.000				
	N	68	68	68	68	68				
PENGENDA LIAN	Pearson Correlation	.424**	.559**	.438**	.562**	.588**				
	Sig. (2-tailed)	.000	.000	.000	.000	.000				
	N	68	68	68	68	68				

CORRELATIONS

/VARIABLES=E1 E2 E3 E4 E5 E6 EFEKTIVITAS

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

Correlations

Notes

Output Created	28-JUN-2020 04:35:53
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	N of Rows in Working Data File 71

Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=E1 E2 E3 E4 E5 E6 EFEKTIVITAS /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,03

Correlations

		E1	E2	E3	E4	E5		
E1	Pearson Correlation	1	.215	.306*	.006	-.101		
	Sig. (2-tailed)		.079	.011	.958	.414		
	N	68	68	68	68	68		
E2	Pearson Correlation	.215	1	.161	-.149	.150		
	Sig. (2-tailed)	.079		.190	.224	.223		
	N	68	68	68	68	68		
E3	Pearson Correlation	.306*	.161	1	.344**	.039		
	Sig. (2-tailed)	.011	.190		.004	.754		
	N	68	68	68	68	68		

E4	Pearson Correlation	.006	-.149	.344**	1	.149		
	Sig. (2-tailed)	.958	.224	.004		.224		
	N	68	68	68	68	68		
E5	Pearson Correlation	-.101	.150	.039	.149	1		
	Sig. (2-tailed)	.414	.223	.754	.224			
	N	68	68	68	68	68		
E6	Pearson Correlation	.342**	.577**	.160	.074	.183		
	Sig. (2-tailed)	.004	.000	.192	.546	.136		
	N	68	68	68	68	68		
EFEKTIVITAS	Pearson Correlation	.554**	.578**	.640**	.452**	.412**		
	Sig. (2-tailed)	.000	.000	.000	.000	.000		
	N	68	68	68	68	68		

RELIABILITY

/VARIABLES=E1 E2 E3 E4 E5 E6 EFEKTIVITAS

/SCALE('EFEKTIVITAS') ALL

/MODEL=ALPHA.

Reliability

Notes

Output Created	28-JUN-2020 04:36:18	
Comments		
Input	Active Dataset	DataSet1
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	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	71
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=E1 E2 E3 E4 E5 E6 EFEKTIVITAS /SCALE('EFEKTIVITAS') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

Scale: EFEKTIVITAS

Case Processing Summary

		N	%
Cases	Valid	68	95.8
	Excluded ^a	3	4.2
	Total	71	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.709	7

RELIABILITY

/VARIABLES=P1 P2 P3 P4 P5 P6 P7 P8 PENGENDALIAN

/SCALE('PENGENDALIAN') ALL

/MODEL=ALPHA.

Reliability

Notes

Output Created		28-JUN-2020 04:36:53
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	71
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax		RELIABILITY /VARIABLES=P1 P2 P3 P4 P5 P6 P7 P8 PENGENDALIAN /SCALE('PENGENDALIAN') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,02

Scale: PENGENDALIAN

Case Processing Summary

		N	%
Cases	Valid	68	95.8
	Excluded ^a	3	4.2
	Total	71	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.701	9

DATASET ACTIVATE DataSet5.

REGRESSION

/MISSING LISTWISE

/STATISTICS COEFF OUTS R ANOVA

/CRITERIA=PIN(.05) POUT(.10)

/NOORIGIN

/DEPENDENT EFEKTIVITAS

/METHOD=ENTER PENGENDALIAN

/SCATTERPLOT=(*ZPRED ,*SRESID)

/RESIDUALS HISTOGRAM(ZRESID) NORMPROB(ZRESID).

Regression

Notes

Output Created		28-JUN-2020 04:37:36
Comments		
Input	Active Dataset	DataSet5
	Filter	<none>

	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	38
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT EFEKTIVITAS /METHOD=ENTER PENGENDALIAN /SCATTERPLOT=(*ZPRED ,*SRESID) /RESIDUALS HISTOGRAM(ZRESID) NORMPROB(ZRESID).
Resources	Processor Time	00:00:00,67
	Elapsed Time	00:00:00,59
	Memory Required	1396 bytes
	Additional Memory Required for Residual Plots	912 bytes

[DataSet5]

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	PENGENDALIA N ^b	.	Enter

a. Dependent Variable: EFEKTIVITAS

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.728 ^a	.530	.517	1.428

a. Predictors: (Constant), PENGENDALIAN

b. Dependent Variable: EFEKTIVITAS

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	82.819	1	82.819	40.624	.000 ^b
	Residual	73.391	36	2.039		
	Total	156.211	37			

a. Dependent Variable: EFEKTIVITAS

b. Predictors: (Constant), PENGENDALIAN

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	9.678	.970		9.973	.000
	PENGENDALIAN	.298	.047	.728	6.374	.000

a. Dependent Variable: EFEKTIVITAS

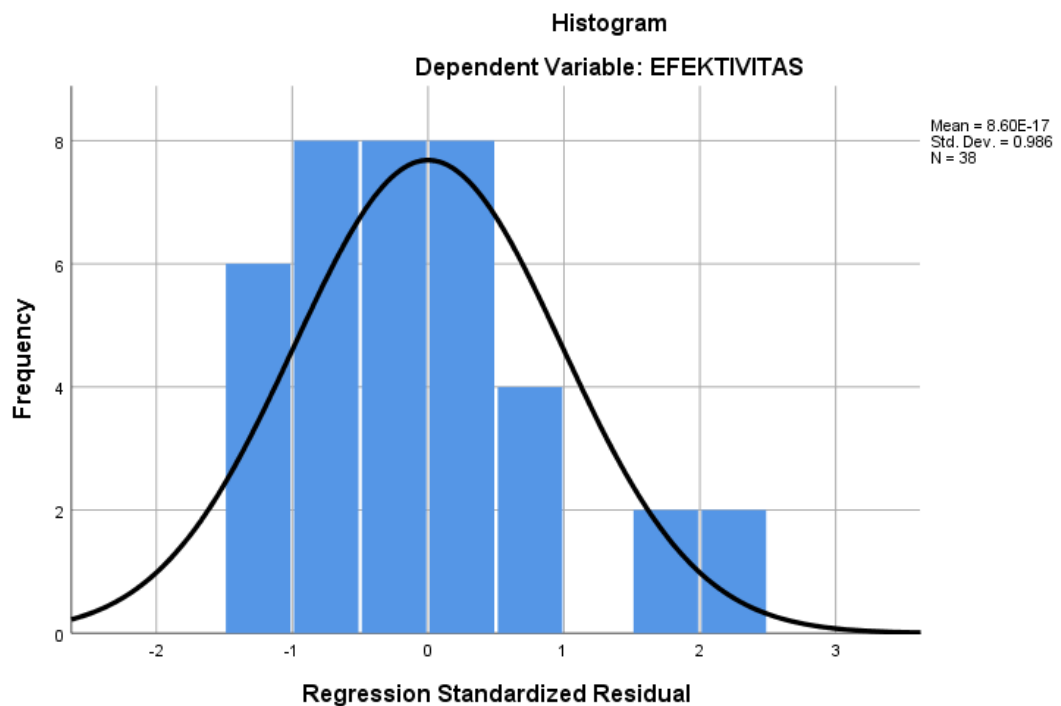
Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	12.96	18.33	15.68	1.496	38
Std. Predicted Value	-1.821	1.769	.000	1.000	38
Standard Error of Predicted Value	.232	.486	.317	.083	38
Adjusted Predicted Value	13.22	18.25	15.69	1.484	38

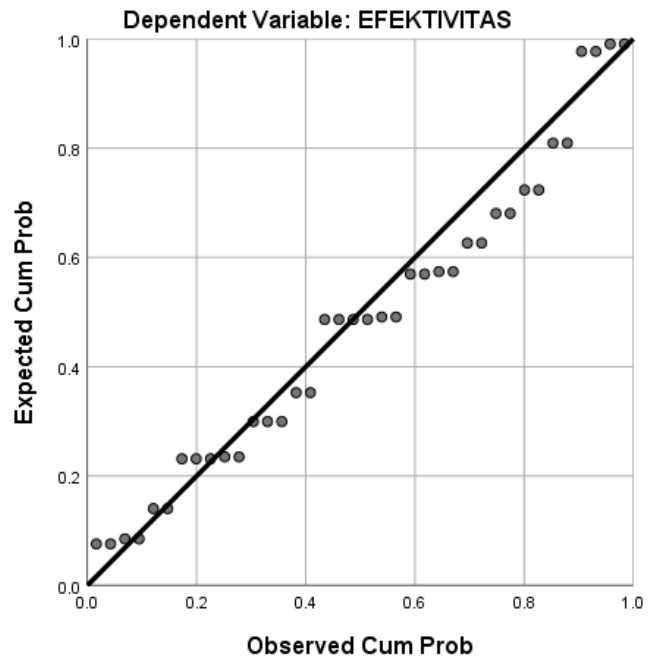
Residual	-2.048	3.355	.000	1.408	38
Std. Residual	-1.435	2.350	.000	.986	38
Stud. Residual	-1.460	2.381	-.002	1.011	38
Deleted Residual	-2.217	3.446	-.006	1.481	38
Stud. Deleted Residual	-1.484	2.558	.010	1.048	38
Mahal. Distance	.001	3.316	.974	1.081	38
Cook's Distance	.000	.140	.026	.041	38
Centered Leverage Value	.000	.090	.026	.029	38

a. Dependent Variable: EFEKTIVITAS

Charts

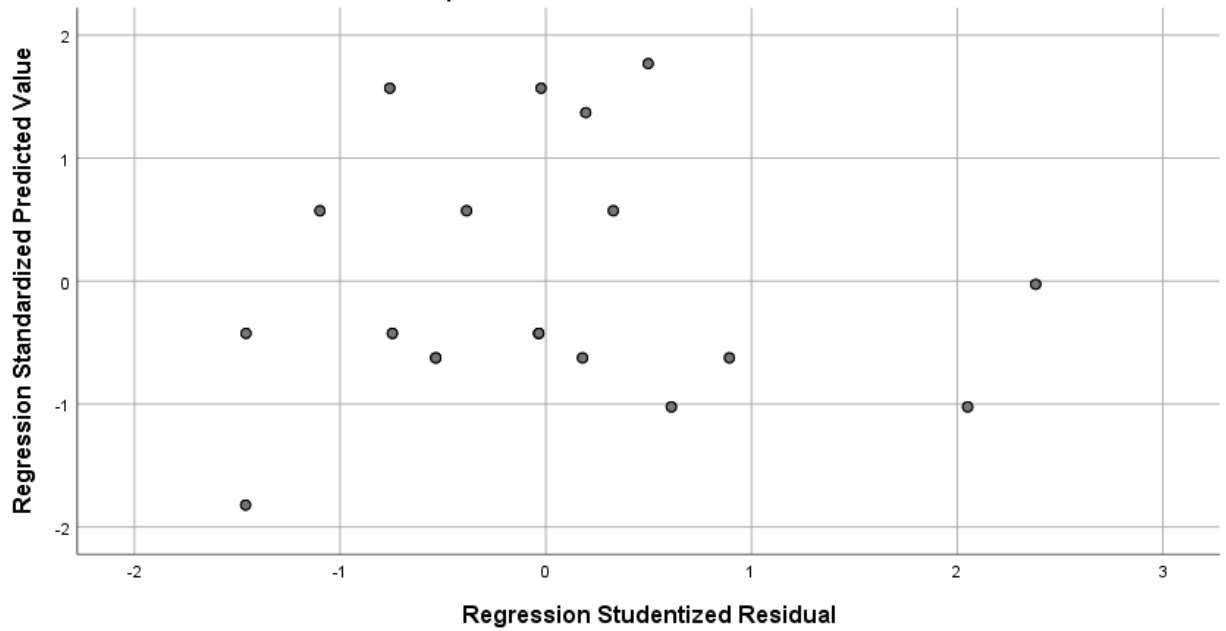


Normal P-P Plot of Regression Standardized Residual



Scatterplot

Dependent Variable: EFEKTIVITAS



NPar Tests

Notes

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	N of Rows in Working Data File	38
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each test are based on all cases with valid data for the variable(s) used in that test.
Syntax		NPAR TESTS /K-S(NORMAL)=RES_2 /MISSING ANALYSIS.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,01
	Number of Cases Allowed ^a	393216

a. Based on availability of workspace memory.

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		38
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.40838658
Most Extreme Differences	Absolute	.116
	Positive	.116
	Negative	-.084
Test Statistic		.116
Asymp. Sig. (2-tailed)		.200 ^{c,d}

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.